

Safwan Shaib

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Linux/UNIX Administrator

Summary of Qualifications

- **Goals-driven** Computer Engineering Technology graduate with a fervent dedication to **Linux OS**.
- **Critical thinker** with **attention to detail** demonstrating robust technical skills across diverse domains of computer engineering and technology.
- Excellent **analytical, problem-solving, organizational, time management and research skills**, ensuring efficient task execution with a strong commitment to **data accuracy** and **compliance**.
- Demonstrated effectiveness in **collaboration** on cross-disciplinary school projects, highlighting **adaptability** to swiftly evolving technologies.
- Exceptional **personal and interpersonal skills**, fostering positive relationships and effective **teamwork**.
- Proficient in written and verbal communication, fluent in Arabic and Turkish in addition to English.

Technical Skills

Core Skills:

*SQL, **Python**, Waterfall, Agile, Scrum, Jupyter, Microsoft Excel, Azure Sandbox, SQLite, Data Structures and Algorithms, data management RDBMS, IBM, Cognos Analytics, Power BI, Kanban, Trello. TCP/IP/UDP, DNS, DHCP protocols, Cybersecurity fundamentals, Web Development, Virtualization, **Web servers**.*

Operating Systems:

Windows, Linux/Unix, Android.

Applications & Tools:

***VMware, VirtualBox, Apache2** Android studio, Cisco, Vivado, **Raspberry Pi**, Arduino, Firebase, Google Workspace.*

Languages:

C language, Java, HTML, CSS, JavaScript, DOM, jQuery, AJAX, PHP, PowerShell, Bash scripting, VHDL and assembly language.

Education & Certifications

Microsoft Azure Fundamentals Professional Certificate

Oct 2023

IBM Data Analyst Professional Certificate

Sep – Dec 2023

Junior Data Analyst Program

Aug – Dec 2023

NPower Canada | Toronto

Computer Engineering Technology - Advanced Diploma (GPA 82%)

Jan 2020 – Dec 2022

Humber College | Toronto, Ontario

Work Experience

AI Trainer (Reviewer)

May 2024 – Present

Outlier | Remote

Assessing the quality of AI-generated writing based on pre-specified criteria

- Reviewing the work of fellow writers and providing helpful feedback for them to improve.
- Coaching the AI model to recognize truly excellent writing and logic in making decisions.
- Contributing to improve AI models by providing valuable human feedback.

Web Developer and Server Administrator _ [view live](#)**Dec 2023 – Present**

Freelance | Toronto, ON

Hosting and managing multiple websites and subdomains with a responsive web design, along with administering Unix systems and troubleshooting complex issues.

- Hosted and managed dash app service, WordPress site, IoT, and cloud subdomains.
- Ensured high availability and performance of main and subdomain websites.
- Installed, configured, and maintained Unix systems and network services.
- Handled server security, configuration, backups, and optimization efficiently.
- Managed user accounts, file systems, and server resources.
- Troubleshot and resolved complex system issues, ensuring seamless functionality.
- Maintained updated Unix best practices.

Wordpress Developer _ [view live](#)**Oct 2023 – Present**

Magic Beauty - Freelance | Toronto, ON

Created a local business website using WordPress.

- Actively planning and designing a website for a local nail salon ensuring high standards.
- Optimizing various development options based on client requirements.

Customer Support Officer (Front Line Technical)**Aug 2015 – Mar 2016**

NSI NET (Telecommunication Company) | Hatay, Turkey

- Oversaw and managed a daily average of more than 120 calls, addressing a wide range of technical issues, providing system support, and resolving cell inquiries.
- Collaborated effectively with colleagues in various departments, including documentation, translation, and technical problem-solving, to ensure seamless operations and enhanced customer support.
- Demonstrated enthusiasm and professionalism in addressing each client call, resulting in exceptional customer service consistently achieving high levels of customer satisfaction.

Special Projects

Plotting Stock Data**Oct 2023**

NPower Canada | Toronto, Ontario

- Created a visual stock data comparison dashboard for GameStop (GME) and Tesla (TSLA) using Python's Yfinance library and web scraping techniques.

Dash Application _ [view live](#)**Aug 2022**

NPower Canada | Toronto, Ontario

- Created a Python Dash app with multiple graphs for comprehensive data visualization.
- Implemented Dash Callbacks to efficiently manage and control multiple outputs in the application.